

Bridge the gap with Brovanture Cloud Hosting

Brovanture Cloud Hosting is a secure, tuned and customise EPM platform for your EPM applications at a lower TCO and includes expert support, application development and infrastructure management.

Many of you are not yet ready to migrate your applications to the Oracle Cloud, but are still looking for a hybrid solution that would allow you to take on-premise costs out of your business without investing in a new cloud app, and undergoing a new implementation.

Brovanture Cloud Hosting is our option for you, which provides an environment for your EPM to be hosted on the best-of-breed hardware in our private Cloud; designed by the most experience EPM infrastructure architects in Europe.

We've worked hard to find the right hosting partner, a partner who can guarantee the best performance whilst also protecting your business-critical information against unauthorised access, ensuring network security and availability. UKFast are one of the UK's leading hosting and colocation providers, offering award winning customer service.

Managed hosting

- Access to our managed service team is provided by telephone for which there is a dedicated telephone number (01483 685450) with 6 lines attached, via email or via our Zendesk portal.
- Our flexible managed service support is on a rolling hourly contract. Unused support hours are rolled-over to the next year and the hours can be used for any service including consulting and training.
- Your calls will be handled by highly skilled, Oracle certified, Hyperion support application experts who if required, can access your systems and assist directly with your issues. The Brovanture support team will interact with the Oracle Hyperion Support Helpline on your behalf to resolve technical issues.

flexibility

- Managed service support is on a rolling, hourly contract
- Unused support hours are rolled-over to the next year
- Unused hours can also be used for any service including consulting and training.

our hyperion epm experts

- All our support staff are Oracle Certified
- Many years of Hyperion EPM experience either working for Hyperion or as end-users
- All Hyperion EPM, EPM Cloud and OBIEE components are supported.

infrastructure AND functional support

- Infrastructure experts are available to resolve any issues to configuration or stability
- Direct access to your servers to reduce resolution time
- We provide a Remote Administrator service for functional-type queries such as user provisioning, FDMEE mappings, Master Data updates, etc.



The benefits

Backups and licensing

- 30 backup policy using CommVault backup servers. This includes SQL, file and entire VMs
- Resilient virtual servers hosted in Brovanture's private cloud
- Latest compute nodes and storage arrays
- Windows 2012 Server licensing
- SQL Server 2012 licensing
- VMWare licensing
- Anti-virus licensing.

Hardware guarantee

- In the unlikely event of hardware failure hardware replacement is guaranteed within two hours of the problem diagnosis
- The nature of virtualisation means that the solution remains resilient even in the event of hardware failure.

Secure

- An industry-leading SLA with 100% network uptime promise
- Cisco ASA 5505 firewall
- ISO-accredited, ultra-secure UK data centres
- A combination of VPN and SSL access ensures that your data is safe and secure.

Accreditations

- ISO 27001 (Information Security)
- ISO 9001 (Quality Management)
- PCI DSS (Data Security)
- PAS 2060 & ISO 14001 (Carbon Neutrality)
- G-Cloud 8 (Government Approved Public Sector Supplier).

High Availability and Disaster Recovery

- We offer flexible options around DR and HA to suit your needs
- Simple effective DR using VMWare replication
- More complex Active-Active DR options.

brovanture™

For more information about Brovanture Cloud Hosting, contact us on:

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