

UK Department of Health Saves c£200K per annum with Brovanture Hosted Cloud



We were using an ageing and unsupported version of Oracle Hyperion Financial Management for our financial consolidation and reporting, which not only gave us performance and reliability issues, it also meant we were unable to exploit the benefits of product enhancements. Brovanture moved our application to their cloud infrastructure and upgraded us to the latest release which has both improved our processes and application performance.

Carolyn Gallagher – Head of Financial Consolidation

UK Department of Health Streamlines £110 billion Financial Consolidation and Reporting Process

Oracle Hyperion Financial Management (HFM) is used to prepare UK Department of Health (DH) Annual Accounts and reporting to Parliament, Her Majesty's Treasury (HMT) and the taxpayer. The Department of Health (DH) consolidated accounts is the largest in value in Europe and extremely complex, with £110 billion of budget consolidating over 450 organisations into one set of financial statements.

Challenges

- DH were running version 11.1.1.3 of HFM and Oracle Hyperion Financial Data Quality Management (FDM); originally released in 2008 and hosted on their own servers under a managed contract
- The managed contract provider did not have specialised Oracle Hyperion skills
- This version of HFM was no longer supported under 'Premier Support' from Oracle, placing significant risk on DH's ability to deliver to tight deadlines
- There were many new enhancements in later releases of HFM, of which DH could not take advantage and the existing server infrastructure delivered poor application performance frustrating users and management



Results

- By hosting DH's HFM application on the Brovanture Hosted Cloud the DH benefited from a reduction in running costs and removed the need for heightened system support outside of core business hours, resulting in an annual saving in the region of £150k - £200k when compared to their previous hosting supplier
- With the improvements made during the project DH have streamlined their consolidation and reporting process with significant time savings at key reporting periods due to improved speed, reliability and functionality
- Delivering an accurate DH account relies heavily on sizeable intercompany reports that the upgrade runs with more consistent results and in a timely fashion which is critical when working to a timetable programmed in to the day



Timeline

The collaboration between Brovanture and the DH team started in June 2016 and the upgraded Production system went live for consolidation and reporting in December 2016, 6 months later.



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The process

Brovanture upgraded the existing HFM application to version 11.1.2.3 in a staging area before upgrading it to version 11.1.2.4 and hosting it in the Brovanture Hosted Cloud. Brovanture delivers the solution using the Brovanture Hosted Cloud and provides DH with:

- Three environments – production, pre-production and development
- Initial and continuing hardware design consultation to deliver the best environments to meet the DH's requirements
- Continuing detailed application and process review to establish where improvements can be achieved
- An extremely comprehensive UAT process to ensure the solutions meet user and management expectations
- All training materials
- Weekly project meetings and monthly Project Board meetings
- Preparation and delivery of detailed training courses for DH personnel
- A fully security cleared Brovanture support team
- Agreed service level responses to incidents and requests for assistance
- Monthly reporting on SLA's and overall performance of system



The Brovanture team have become a key delivery partner in our financial reporting business and continue to be a pleasure to work with both on a personal and professional level. Unlike a number of other potential suppliers, they really understood our requirements, which went beyond simply replacing a system into exploring the 'art of the possible' – something key in driving process and system improvements. The project to deliver the upgrade went very smoothly and even in the most pressurised periods, the communication, organisation and drive to deliver was excellent and professional at all times. Brovanture's approach made it easy for the two project teams to gel and work effectively together. The upgrade was delivered on time and under budget, which was a great result for all concerned.

**Christopher Young – Accounts and Operations Branch
Finance Directorate**

About the UK Department of Health

The Department of Health (DH) supports Ministers in leading the nation's health and care. As a Department of State, they help people live healthier lives for longer; support the NHS to ensure efficient, productive, safe, timely and high quality hospital care; whilst transforming out of hospital care to keep people living better for longer in their community. In doing this, the DH remain

accountable for the health and care system to Parliament and the taxpayer.

DH set the strategy and direction for the system by leading the key strategic debates and linking into the wider government agenda. DH also create and update the policy, legislative and financial frameworks within which health and care services operate and

ensure a robust system of regulation is in place for the professions and allied industries.

The DH has around 1,400 permanent employees who work across different locations in England and they deliver through a number of Arm's Length Bodies (ALBs), whom they support and hold to account for carrying out their responsibilities.

About Brovanture

Brovanture Ltd, established in 2005, is a specialist provider of Enterprise Performance Management (EPM) and Enterprise Resource Planning (ERP) solutions across all sectors and organizations, irrespective of size or budget. Initially, a Hyperion Partner, Brovanture became an Oracle Partner

following Oracle's takeover of Hyperion and is also an Oracle NetSuite Partner. Brovanture is registered as an accredited supplier with G-Cloud and Crown Commercial Service and has ISO9001 and ISO27001 accreditations. The Brovanture team of highly skilled professionals deliver excellence,

ensure success, and are experienced in providing services to a wide range of commercial and public sector organizations including Ted Baker, discoverIE, Reading Borough Council and Channel 4 Television.

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