



ENGLISH
HERITAGE

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English Heritage steps into the Cloud partnering with Brovanture



The way the Brovanture team worked with us was exceptional. They talked through the solution in a way that made it very easy for us to understand and were quick to challenge us on what we wanted, asking questions and suggesting alternatives, which certainly led us to a better result. We very quickly became confident in their ability and their practical knowledge and advice.

Kevin Churchill, Systems Accountant, English Heritage

English Heritage delivers a Cloud reporting strategy moving from Hyperion Essbase on-premises to Oracle Cloud EPM

The 'old' English Heritage (combining the current English Heritage and Historic England) had used Hyperion Essbase for management reporting since 2010 and had been supported by Brovanture from 2012. On 1 April 2015 the 'old' English Heritage separated into two parts: a charity that looks after the historic collections retaining the name English Heritage, and Historic England was created to champion the nation's wider heritage, running the building listing system, dealing with planning matters and giving grants.

With the creation of two separate entities, they separated their IT systems but retained many existing solutions including Hyperion Essbase. This use continued but by 2019 it became apparent to English Heritage that they needed to modernise their management information system and they began to look at how they should do this. Unfortunately, when the pandemic hit it became clear this would have to be delayed. It was not until the end of 2020, when helped by a UK Covid grant, that the project could restart. Following a tender process English Heritage selected Oracle Cloud EPM Planning and Brovanture to partner in the implementation of this solution.



challenges

- The original on-premises IT infrastructure urgently required updating and modernisation
- As part of this modernisation English Heritage wanted to move towards a Cloud solution with increased third-party management
- There was a need to strengthen the controls for access to and distribution of sensitive data
- English Heritage were keen to achieve Cyber Essentials certification and saw updating their management information system as part of this process
- English Heritage wanted to streamline management reporting with new and more modern ways of working



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results

- Improved accuracy and quality of reports enabled issues to be determined and resolved more quickly
- Report security improved with increased granularity of access control helping to meet National Audit Office compliance
- Access to timely information improved with scheduled 3 hourly updates from source systems that previously had to run overnight
- Ability for users to run data updates on demand during busy times, which take only a few minutes to complete
- Days of manual administration time saved every month as reports no longer require intervention before bursting to users
- Inclusion of metadata updating from source systems with the new integration set-up saves time and increases the consistency and accuracy of reporting
- Improved automation enables budget numbers to be updated automatically with just two clicks.



execution

English Heritage began the project working in partnership with Brovanture in 2021. The English Heritage team consisted of the IT project management team plus 2 senior users. Brovanture's role was to develop the application and the integration with the existing source systems. Alongside this Brovanture provided continuing advice on how the solution could be set up and used to take the maximum advantage of what was available. Important in this process was challenging the current processes by starting with what outcomes were required and then offering alternate suggestions that the solution could facilitate.

The first parts of the solution were completed and went live in 2022. These enabled the collection of both finance and HR data through automatic integrations and reporting this to a wide range of users. Much of the work that originally required IT involvement could now

be done by users, plus most of the system management is done automatically in the Oracle Cloud.

As well as finance information, detailed data is collected for the marketing team around visitor numbers and visitor and membership income enabling analysis for site staffing and sales and marketing campaigns.

Work has now been completed, in 2023, to include the budgeting and forecasting processes within the solution. This now goes into user testing and is expected to be available for the next budgeting and forecasting cycles.



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Brovanture have 'helped us to help ourselves' with the solution they have developed. There are so many things that we can now do, even to the point that we are able to sort out issues without having to defer to them or our IT organisation. When we do need their support, Brovanture are always methodical but also fast, efficient and knowledgeable and deliver the resolutions we need..

Kevin Churchill, Systems Accountant, English Heritage

About English Heritage 'Step into England's Story'

English Heritage cares for over 400 historic buildings, monuments and sites - from world-famous prehistoric sites to grand medieval castles, from Roman forts on the edges of the empire to a Cold War bunker. Through these, we bring the story of England to life for over 10 million people each year.

Gone are the days when people learned about history simply from reading books. People are increasingly looking for experiences that bring history to life in an engaging way and nothing beats standing on the spot where history happened. We offer a hands-on experience that will inspire and entertain people of all ages. Our work is

informed by enduring values of authenticity, quality, imagination, responsibility and fun. Our vision is that people will experience the story of England where it really happened.

www.english-heritage.org.uk

About Brovanture

Brovanture Ltd, established in 2005, is a specialist provider of Oracle and NetSuite Enterprise Performance Management (EPM) and Enterprise Resource Planning (ERP) solutions across all sectors and organisations, irrespective of size or budget. Initially, a Hyperion Partner, Brovanture became an Oracle Partner, following Oracle's takeover of Hyperion,

and is also a NetSuite Solution Provider. Brovanture is an 'Oracle Certified Service Partner' for Oracle Cloud EPM and Oracle Hyperion solutions, is an accredited supplier with G-Cloud and the Crown Commercial Service and has Cyber Essentials, ISO9001 and ISO27001 accreditations. The Brovanture team of highly skilled professionals deliver

excellence, ensure success, and are experienced in providing services to a wide range of organisations including Edrington UK, The Home Office, Mountstreet Group, discoverIE, arqiva, Guy's and St Thomas' NHS Trust, Liberty Global and Ted Baker.

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